

Vienna, 9 April 2020

Dear education partners,

Dear parents,

We would like to assure you that the City of Vienna is there for you and your families in these difficult times during the corona crisis!

As a consequence, the City of Vienna fully continues its financial support of private kindergartens, parent-organised day-care centres (Kindergruppen), registered childminders (Tagesmütter / Tagesväter), and after-school care clubs (Hort) even if these are currently closed or only attended by a very small number of children. What is important is that your private kindergarten, after-school care club, parent-organised day-care centre or registered childminder remains open and available for childcare in the long run.

In addition to continuing our financial support of private day care for children, we also want to help you and your families. You should not, for example, have to bear costs such as meal fees for meals you could not cancel. The City of Vienna therefore transfers a one-time special payment of about 4.5 million euros to private day-care providers to cover these costs. Hence, you must receive a refund of up to 68.23 euros per child (for all types of attendance) for meal fees for the month of March from your private day-care provider.

Almost all children, who usually attend after-school care, stay at home at the moment. For that reason, the City of Vienna pays an amount of 176.73 euros per child to private after-school care facilities. This amount corresponds to the monthly attendance fee of a municipal after-school care club. The special payments by the City of Vienna start with the month of March and will continue until the situation is back to normal. The special payments for after-school care amount to an additional two million euros per month to help parents in Vienna.

The City of Vienna has obliged private day-care providers to pass on to parents the full amount of special payments they receive.

I hope that the City of Vienna has been able to take some of your worries away with regard to your child's place in private day care by financially supporting private providers and guaranteeing their future in these uncertain and difficult times.

I wish you and your loved ones the very best! Stay safe!

Kind regards,

Daniela Cochlár
Head of Department
City of Vienna – Kindergartens